

## *Your Feedback Matters*

At BeaconRise, we value your voice. We listen carefully, act promptly, and always aim to resolve any concerns with fairness and respect. Your feedback helps us continuously improve the quality of our services and the experience of every participant.

We want you to know that sharing feedback, whether it's a complaint, a compliment, or a suggestion, will never be held against you. At BeaconRise, we believe that open communication and accountability are part of what makes us different. Together, we learn, grow, and rise.

## How to Provide Feedback

- Fill out our Online Feedback Form on our website.
- Speak with any BeaconRise team member directly.
- Contact our Office on (08) 7070 8683 and ask for the Operations Lead.
- Post to: GPO Box 506, Adelaide SA 5001.

## Part 1: Your Details (Optional)

Full Name:

Phone Number:

Email Address:

Date of Feedback:

Relationship to BeaconRise:

Participant

Family / Guardian

Staff Member

Other

## Part 2: Feedback Details

**Type of Feedback:**

Compliment

Suggestion

Complaint / Concern

**Please provide details of your feedback:**

**Desired Outcome:**

**Would you like us to contact you regarding this feedback?**

Yes

No

## Declaration & Signature

Signature:

Date:

*Thank you for helping BeaconRise learn, grow, and rise.*